

>> MANAGED ONBOARDING FOR NEW CLIENTS

Six simple steps from arrival to go-live

Onboarding with Flight is fully managed and easy to follow, just work down the list.

At every step you keep **full visibility and control**.

1



Account setup & kick-off

A dedicated account manager learns your business, captures every product and SKU, and agrees service levels and an onboarding plan built around your goals.



Your control: you approve the plan before we begin.

2



System integration

We connect with sales channels – including platforms such as Shopify, Amazon and TikTok Shop – so orders flow to us automatically and you get live portal access from day one.



Your control: real-time My Flight Stock access from day one.

3



Stock arrives - goods-in

Your stock is delivered to our secure warehouse, booked in and counted against your data, any discrepancies flagged straight away, with an audit on request.



Your control: every SKU reconciled and confirmed with you.

4



Stock live in your portal

Items are put away to assigned locations and appear live in My Flight Stock, real-time levels, locations and movements, with weekly and on-demand reporting.



Your control: your live inventory, visible to you 24/7.

5



Test orders & sign-off

We run test orders end to end, pick, pack and branded dispatch, to prove accuracy. You review the results and give the go-ahead before going live.



Your control: nothing goes live without your sign-off.

6



Go-live & ongoing support

Orders are picked, packed and dispatched with full tracking. Returns flow back into stock, and regular reviews keep performance sharp as your brand scales.



Your control: ongoing reviews & a dedicated account manager.

FULL VISIBILITY & CONTROL THROUGHOUT

My Flight Stock portal · Live inventory · Order & shipment tracking · Dedicated account manager