

Flight Logistics Group Cookies Policy

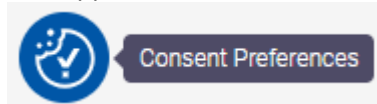
Cookies Policy

Flight Logistics Group Limited (“we”) uses cookies and similar technologies on each website that we operate. The technologies that we use include JavaScript tags, pixels, local storage, and web beacons, though for simplicity in this Policy we use the generic term “cookies” to mean all and any of them.

This Policy concerns the flightlg.com domain, and associated subdomains, whose use of these technologies is explained further here. The websites which this Policy concerns are collectively referred to here as the “Website”.

We use cookies for a range of purposes. They help us to present the Website to you, provide important functions and analyse how you arrive at and use the Website. Cookies provide us with information about how the Website is used so we can keep it as up to date, relevant and error free as possible.

If you would like to amend your cookie consent preferences click on the Consent Preference button that appears at the bottom of the page:



Further information about the types of cookies in use on the Website is set out below.

The types and categories of cookies we use

Cookies enable a small amount of data to be stored on your device when you access websites and mobile applications on the internet. Cookies can be either:

- Session cookies - these expire when you close your browser and do not remain on your device;
- Persistent cookies - these are stored in the longer-term on your device. They are normally used to make sure the site remembers your preferences.

The cookies that we use on the Website can be categorised as follows:

- "Strictly necessary" cookies are used to enable the basic functions of the Website, like security.
- "Functional cookies" allow the Website to remember the choices you make.
- “Analytics” cookies Analytical cookies are used to understand how visitors interact with the website. These cookies help provide information on metrics such as the number of visitors, bounce rate, traffic source, etc.
- “Targeting or advertising” cookies help us and Third Parties to personalise content and tailor advertisements for you.

You can find more information about each of these categories of cookie below.

Your choices in relation to cookies

When you first visit the Website, you will be asked to confirm whether you agree the use of cookies. You can change your choices at any time by clicking on the “Consent Preferences” button.

At the same time, a small number of strictly necessary cookies will be placed on your device automatically in order to allow the Website to function.

Please note that if you choose not to accept cookies, or if you configure your browser settings to reject all cookies (including strictly necessary cookies), certain functions and services on the Website may

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not be available to you. This will also affect our ability to update the Website to cater for your preferences and improve the Website's performance.

The types of cookies we currently use on the Website are set out in more detail below:

Strictly necessary cookies

Strictly necessary cookies are used to enable the basic functions of this website like security. As these cookies are essential, they cannot be switched off.

The Website uses strictly necessary cookies to:

- Identify you as being logged in to the Website
- Remember things like information you've entered on order forms when you navigate to different pages during your session on the Website
- Remember things like service selections you have made which are essential for us to provide you with services you have requested
- Make sure you connect to the right service on the Website when we make any changes to the way the Website works
- Identify you as having consented to use of other cookies on the Website

Functional cookies

Functional cookies are used to remember information you provide when you browse the Website, as well as your choices. For example, they are used to store your username, log in details and language preferences, and any customisations you make to Website pages during your visit. They are necessary to provide features and services specific to individual users.

The Website uses functional cookies to:

- Remember selections you have made (such as search functions and results, and goods and services)
- Apply customised content segments to individual users
- Share information with our trusted third parties' who helps us to provide a service on the Website. The information shared is only to be used to provide the service, product or function and not for any other purpose
- Enable live help services, use of map and location services, video content for playback and site search functionality.

Analytics cookies

Analytics cookies allow us to monitor and update the Website to cater for user preferences and improve performance. They collect information about how the Website is used, e.g. which pages users visit most often and where error messages are delivered.

The Website uses analytics cookies to:

- Provide statistics on how the Website is used (including selections that you have made, and goods and services that you have viewed, during your use of the Website)
- Enable us to track and improve the Website by analysing visitor behaviour and results
- Improve the management and performance of tags on the Website
- To collect user opinions and feedback on the Website experience or products offered

Targeting or advertising cookies

These cookies collect information about your browsing habits on the Website to make advertising both on the Website and other websites you subsequently visit relevant to you and your interests, to limit

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the number of times those adverts are served to you and to help measure the effectiveness of advertising campaigns. These cookies are provided by third parties, who will also receive information that is collected through use of the cookie.

The Website uses targeting or advertising cookies to:

- Personalise your experience of the Website through targeted content
- Test changes in the Website’s design and layout to enhance your experience of using it
- Share content with social media channels

The following Cookies are used on our website:

Cookie	Description
<code>_ga_*</code>	Google Analytics sets this cookie to store and count page views.
<code>_ga</code>	The <code>_ga</code> cookie, installed by Google Analytics, calculates visitor, session and campaign data and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognize unique visitors.
<code>_gid</code>	Installed by Google Analytics, <code>_gid</code> cookie stores information on how visitors use a website, while also creating an analytics report of the website's performance. Some of the data that are collected include the number of visitors, their source, and the pages they visit anonymously.
<code>_gat</code>	This cookie is installed by Google Universal Analytics to restrain request rate and thus limit the collection of data on high traffic sites.
<code>__hstc</code>	This is the main cookie set by HubSpot, for tracking visitors. It contains the domain, initial timestamp (first visit), last timestamp (last visit), current timestamp (this visit), and session number (increments for each subsequent session).
<code>hubspotutk</code>	HubSpot sets this cookie to keep track of the visitors to the website. This cookie is passed to HubSpot on form submission and used when deduplicating contacts.
<code>__hssrc</code>	HubSpot cookie sets this cookie to determine if the visitor has restarted their browser. If this cookie does not exist when HubSpot manages cookies, it is considered a new session.
<code>__hssc</code>	HubSpot sets this cookie to keep track of sessions. This is used to determine if HubSpot should increment the session number and timestamps in the <code>__hstc</code> cookie. It contains the domain, viewCount (which increments with each pageview in a session), and session start timestamp.
<code>__cf_bm</code>	This cookie, set by Cloudflare, is used to support Cloudflare Bot Management.
<code>_cfuid</code>	Calendly sets this cookie to track users across sessions to optimize user experience by maintaining session consistency and providing personalized services
<code>_GRECAPTCHA</code>	Google Recaptcha service sets this cookie to identify bots to protect the website against malicious spam attacks.

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cookieyes-consent	CookieYes sets this cookie to remember users' consent preferences so that their preferences are respected on subsequent visits to this site. It does not collect or store any personal information about the site visitors.
rc::a	This cookie is set by the Google recaptcha service to identify bots to protect the website against malicious spam attacks.
rc::b	This cookie is set by the Google recaptcha service to identify bots to protect the website against malicious spam attacks.
rc::c	This cookie is set by the Google recaptcha service to identify bots to protect the website against malicious spam attacks.
rc::f	This cookie is set by the Google recaptcha service to identify bots to protect the website against malicious spam attacks.
yt-remote-device-id	YouTube sets this cookie to store the user's video preferences using embedded YouTube videos.
ytidb:: LAST_RESULT_ENTRY_KEY	This cookie is used by YouTube to store the last search result entry that was clicked by the user. This information is used to improve the user experience by providing more relevant search results in the future.
yt-remote-connected-devices	YouTube sets this cookie to store the user's video preferences using embedded YouTube videos.
yt-remote-session-app	The yt-remote-session-app cookie is used by YouTube to store user preferences and information about the interface of the embedded YouTube video player.
yt-remote-cast-installed	The yt-remote-cast-installed cookie is used to store the user's video player preferences using embedded YouTube video.
yt-remote-session-name	The yt-remote-session-name cookie is used by YouTube to store the user's video player preferences using embedded YouTube video.
yt-remote-fast-check-period	The yt-remote-fast-check-period cookie is used by YouTube to store the user's video player preferences for embedded YouTube videos.
YSC	Youtube sets this cookie to track the views of embedded videos on Youtube pages.
VISITOR_INFO1_LIVE	YouTube sets this cookie to measure bandwidth, determining whether the user gets the new or old player interface.
VISITOR_PRIVACY_METADATA	YouTube sets this cookie to store the user's cookie consent state for the current domain.
yt.innertube::requests	YouTube sets this cookie to register a unique ID to store data on what videos from YouTube the user has seen.
yt.innertube::nextId	YouTube sets this cookie to register a unique ID to store data on what videos from YouTube the user has seen.

You can find further information about how Google will use personal data, if you give consent on our sites or app, in Google's Privacy and Terms site: <https://policies.google.com/technologies/partner-sites>